

Dean of Students

1.Office of Parent Relations will provide premier services to parents.

Goal Description:

The DOSO will provide an avenue in which parents and families of SHSU students have access to resources and services that will assist in the support of their students.

RELATED ITEMS/ELEMENTS-----

RELATED ITEM LEVEL 1

Objective 1A - Social Media Engagement

Performance Objective Description:

To increase social media engagement that will improve communication between the Office of Parent Relations and parents.

RELATED ITEM LEVEL 2

Objective 1A - Social Media Engagement

KPI Description:

Number of likes on the Parents’ Association Facebook page. 20% increase from June 2016 to June 2017 of likes on the Parents’ Association Facebook page.

Results Description:

There were 438 likes as of September 1, 2016 and 565 likes as of May 29, 2017 yielding a 29% increase in likes for the Parents’ Association Facebook page.

RELATED ITEM LEVEL 3

Objective 1A - Social Media Engagement

Action Description:

We marketed our Facebook page to parents in via our general Parent Relations newsletter, personalized SHSU Parent’s Association newsletter, and on our website. We also consolidated the Parent Bearkat Facebook page with the SHSU Parents’ Association page.

2. Office of Greek Life will provide exceptional student support and services.

Goal Description:

The DOSO will foster a Greek Life community with a quality learning experience that will engage members to achieve in the areas of academics, civic engagement and responsibility, and leadership

RELATED ITEMS/ELEMENTS-----

RELATED ITEM LEVEL 1

Objective 2A - Greek Experience

Performance Objective Description:

Ensure the undergraduate Greek experience by creating a welcoming environment that members successfully integrate into the community and willingly participate for the extent of their collegiate time.

RELATED ITEM LEVEL 2

Objective 2A - Greek Experience

KPI Description:

Roster updates submitted by chapter presidents to remove members from their chapter roster. 85% of new members will be retained through their first year of involvement.

Results Description:

88% of new members were retained by Greek organizations.

RELATED ITEM LEVEL 3

Objective 2A - Greek Experience

Action Description:

Work with Greek organizations on successful retention strategies of new members.

RELATED ITEM LEVEL 1

Objective 2B - Foster Community

Performance Objective Description:

Foster a community of students that recognize the importance and need for academic success.

RELATED ITEM LEVEL 2

Objective 2B - Foster Community

KPI Description:

Grade reports pulled at the end of each academic semester. Overall individual Greek council GPA's will increase by .02 as compared to the previous academic school year.

Results Description:

Only one of four Greek councils increased their gpa.

RELATED ITEM LEVEL 3

Objective 2B - Foster Community

Action Description:

Implement academic programming for Greek Life with help of STAR program. Also, address academic challenges with Greek chapter advisors.

3. DOSO will provide avenues for students to be self advocates.

Goal Description:

The Dean of Students' Office (DOSO) will encourage students to be advocates on their own behalf by empowering them with resources and services that promote fairness, justice, and cooperation.

RELATED ITEMS/ELEMENTS -----

RELATED ITEM LEVEL 1

Objective 3A - Student Advocates

Performance Objective Description:

Encourage positive lifestyle changes in students who violate the university's student code of conduct policies.

RELATED ITEM LEVEL 2

Objective 3A - Student Advocates

KPI Description:

The number of students who return to the DOSO for a second conduct violation during the 2016-2017 academic school year. 95% of students who partake in a judicial hearing with the DOSO will not return to our office for a second violation of the student code of conduct

Results Description:

We had 0% repeat offenders during the 2016-2017 academic year for student conduct violations.

RELATED ITEM LEVEL 3

Objective 3A - Student Advocates

Action Description:

We implementing the same sanctions for violations of the code of conduct since it has been successful at assisting students with changing their habits or making poor decisions.

RELATED ITEM LEVEL 1

Objective 3B - Crisis Team

Performance Objective Description:

Demonstrate that the crisis team is an effective resource at supporting students who may be dealing with mental illness that could be harmful to themselves or others.

RELATED ITEM LEVEL 2

Objective 3B - Crisis Team

KPI Description:

80% of the cases SOC addresses will result in students receiving the support they need and remaining in school with them or any other students being harmed. 80% of the cases SOC addresses will result in students receiving the support they need and remaining in school with them or any other students being harmed.

Results Description:

The SOC committee had 84 cases during the 2016-2017 academic school year.

RELATED ITEM LEVEL 3

Objective 3B - Crisis Team

Action Description:

95% those cases where contacted by the committee and the situation was addressed properly according to need .05% either involved non-students or students that withdrew from the university that we were not able to assist.

4. Students will be provided with opportunities to enhance their leadership skills and experiences.

Goal Description:

The area of Special Programs will provide students with leadership skills and experiences that will aid them in successful transition into college life and ongoing integration into the university.

RELATED ITEMS/ELEMENTS -----

RELATED ITEM LEVEL 1

Objective 4A - Awards Banquet

Performance Objective Description:

To encourage Who’s Who recipients to attend the awards banquet.

RELATED ITEM LEVEL 2

Objective 4A - Awards Banquet

KPI Description:

Guest list compared to attendance list. 75% of students will attend the banquet.

Results Description:

There were 101 students awarded Who’s Who recognition for the 2016-2017 academic year and invited to attend the banquet. Out of those 101 students, invited 58 attended which yields a 57% attendance rate.

RELATED ITEM LEVEL 3

Objective 4A - Awards Banquet

Action Description:

Invitations were emailed to all 101 students and 63 sent in a reservation to attend. Follow-up emails were sent to encourage attendance.

Update to Previous Cycle's Plan for Continuous Improvement

Previous Cycle's Plan For Continuous Improvement (Do Not Modify):

Objective 1A

We met our goal for this objective and there are no plans for continuous improvement.

Objective 1B

Our goal was met for this objective. There are no plans for continuous improvement.

Objective 2A

The Greek community exceeded the goal of 80% and went beyond that to include multiple organizations. Many of the organizations have begun to be self-motivated to exceed our own expectations, therefore, we do not have any further plans for continuous improvement at the movement and are satisfied with our current results.

Objective 2B

The Greek community will continue to assess academics as this area is important, although we did exceed the goal for the past Academic year. In the following year, we plan to break down the increase in academic expectations for each individual Greek council, rather than assess the whole community so we can put more focus and offer more resources to those in need.

Objective 3A

The goal for this objective was met and there are no plans for continuous improvement.

Objective 3B

The goals for this objective were met and there are no plans for continuous improvement.

Objective 4A

The goal for this objective was met and there are no plans for continuous improvement.

Objective 4B

Since we did not meet our goal for this objective we will continue to assess this objective by incorporating innovative ways to increase participation in this yearly banquet.

Update of Progress to the Previous Cycle's PCI:

All but one (Objective 4B) from the previous plan for continuous improvement was met during the 16-17 assessment cycle. We will continue to assess what is now currently Objective 4A - Who's Who Award Banquet until we can meet our participation/attendance rate.

Assessment Cycle 17-18 Plans for Continuous Improvement

Closing Summary:

1. There are no plans for continuous improvement for Goal 1 and Objective 1A.

2. The plan for continuous improvement for Goal 2, Objectives A and B are as follows:

- We will continue to encourage Greek organizations to implement initiatives to retain majority of their new members but have met this objective and will not continue to assess
- We will continue to assess this objective to improve the GPA for the next academic year by planning Greek wide academic programs each semester collaborating with the Sam Center.

3. There are no plans for continuous improvement for Goal 3/Objective 3A. The plan for continuous improvement for Goal 3/Objective 3B are as follows:

- Continue to monitor and respond to student behaviors that are deemed a concern to ensure the safety of those involved and possibly affected.

4. The plan for continuous improvement for Goal 4/Objective 4A are as follows:

- We will continue to assess this objective next year with the hopes of increasing the attendance rate. New marketing will be implemented that will convey the honor and importance of receiving this award. We will also look at creating an interactive marketing tool via social media to encourage attendance.